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**Confirmation No. 7818**  
**Mail Stop Issue Fee**

Re: Allowed U.S. Utility Patent Application  
Appl. No. 09/848,437; Filed: May 4, 2001  
For: **System, Method, and Computer Program Product for Knowledge  
Management**  
Inventors: BLAIR *et al.*  
Our Ref: 2222.038000H

Sir:

In response to the **Notice of Allowance and Fee(s) Due** dated May 13, 2010, the following documents are transmitted for appropriate action by the U.S. Patent and Trademark Office:

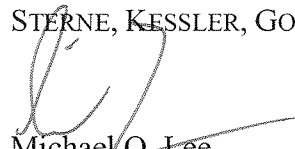
1. Online Credit Card Payment Authorization for **\$1,810.00** to cover:  
\$1,510.00 - Issue Fee; and  
\$300.00 - Publication Fee; and
2. Issue Fee Transmittal (Form PTOL-85).

***The above-listed documents are filed electronically through EFS-Web.***

Fee payment is provided through online credit card payment. The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036.

Respectfully submitted,

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Attachments  
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